

In an Emergency

If you believe a child has been harmed or may be at immediate risk of harm, and you are unable to contact your welfare officer or the Swim England National safeguarding team please make immediate contact with an appropriate agency, such as:

- The Police (if a child is in immediate danger) - 999
- Local Authority Children's Services – 03000 267 979
- Multi Agency Safeguarding Hub (MASH) - 020 8314 6660
- NSPCC Child Protection Helpline – 0808 800 5000
- Swimline – this is the Swim England/NSPCC Child Protection Helpline on 0808 100 4001

Take the name and contact details of the person you have spoken to, plus the incident / referral reference number (if applicable) so you have a record of the advice they give.

Then report this to the Club Welfare Officer [Natalie Race](#)

and the Swim England National Safeguarding team –

safeguarding@swimming.org or

Tel: 01509 640 700 (Option 1 for Swim England and then Option 3 for Safeguarding) the next working day/ as soon as possible.